

22nd October 2009

To Whom It May Concern:

RE: Manufacturer Authorization

We, **SolarWinds, Software Europe Limited** (hereinafter "SolarWinds), having an address of **Unit 1101, Citygate, Mahon, Cork, Ireland**, do hereby authorize **International Technology Services Ltd (ITS)**, PO Box 3419, Tripoli, Libya (hereinafter the "Bidder") to offer all SolarWinds products, of which SolarWinds is the sole manufacturer, for resale and bid on any projects in the nations of Libya and United Arab Emirates.

We hereby extend to you our full guarantee and warranty in accordance with our own standard End User License Agreement for the products offered and supplied by the above mentioned company. If you have any questions regarding SolarWinds, please don't hesitate to contact us.

Sincerely,

pp 

David Owens
Vice President- Finance and Operations - EMEA
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